

Purchase Agreement

No Refund Policy

Customers should respect and adhere to our No Refund Policy. We will not give any refunds for any returned items that have been opened or that have broken seals. However, if a defective product is returned, it will be replaced immediately once the defects have been determined. All shipping fees are also non-refundable.

Customer Satisfaction Guarantee

We value customer satisfaction and high product quality and value. If any product does not meet your expectations, you may return the product within 30 days with original receipt and all merchandise tags attached for a replacement, exchange or merchandise refund.

Restocking fees

Customers who make valid orders and decided to return the product is responsible for the shipping costs. Customers will also be charged with an additional 15% of the total product price as restocking fee for the return of the purchase.